

PROTECT & MONITOR

USING TREND MICRO OFFICESCAN CORPORATE EDITION 8

PROTECT YOUR COMPUTERS WITH A MANAGED ANTIVIRUS SERVICE

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KEY POINTS

- Fully centralized and always up-to-date
- Zero-configuration— Install & Forget
- Using state-of-the-art Trend Micro OfficeScan technology
- Real-time email virus alerts
- Monitor all your protected computers using our Security Center portal

Designed for Small and Medium-Sized organizations having between two and 300 Windows-based computers, our TRVProtect managed antivirus service offers you corporate level antivirus & anti spyware protection without the need for the infrastructure or in-house technical knowledge.

Using state-of-the art Trend Micro OfficeScan Corporate Edition software (version 8), you will be fully protected against viruses, worms, Trojans, spyware and a variety of other web-threats.

The web-based Security Center portal allows you to check your update and virus status at all times. In conjunction with email alerts for all detections, you will have everything you need to stay virus free! You can always contact the FREE helpdesk for all your support needs.

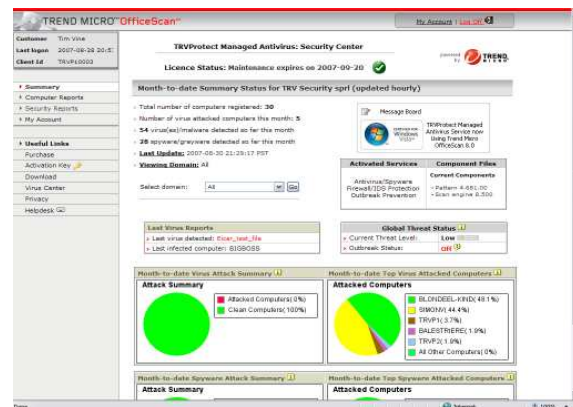
CENTRALIZE ALL YOUR COMPUTERS IN A SINGLE SOLUTION

As Managed Service Providers to Trend Micro, TRV Security offers its unique TRVProtect managed antivirus service.

We provide you with a single solution to protect all your Microsoft-based computers.



The easy-to-understand OfficeScan interface



Summary View from the Security Center

TRVProtect

It's as simple as 1-2-3!

Register on our web site and try it free for 30 days

www.TRVProtect.com

PROTECT YOUR INVESTMENT

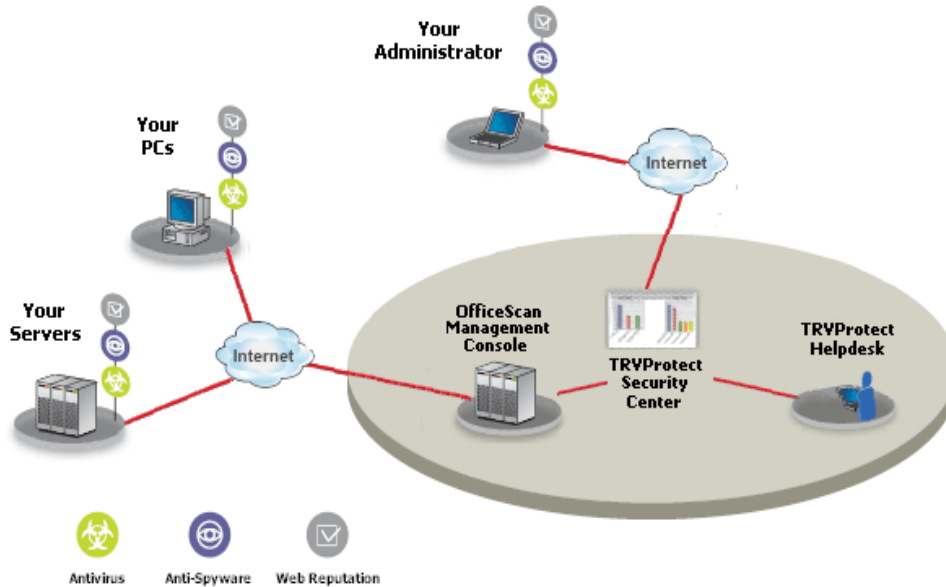
Already purchased another antivirus solution? No problem! Buy one year's protection now and we will cover you for up to 18 months! (Proof of purchase required).

HOW IT WORKS

We provide you with a preconfigured OfficeScan installation file with. Simply install the client software on your PCs, servers and laptops and that's all you have to do!

Once protected with our system, you will never need to go back to the computer; simply install and forget! We make all configuration changes and upgrades as part of the service.

No need to maintain costly and complex management software and technical knowledge in-house. No more problems monitoring and updating traveling users with laptops!



**Lower your
Total Cost of
Ownership!**

**All the advantages
of a centralized
solution without
the infrastructure!**

TECHNICALLY SPEAKING...

Once installed, OfficeScan remains in contact with our management consoles on the Internet. Incremental updates come direct from Trend Micro's global 'Active Update' network. So wherever in the world your computers are located, their protection is always monitored and up-to-date. Virus, spyware and update logs are sent to our consoles allowing you to monitor all your computers from a single point!

No need to create risky incoming firewall rules; all communications are made from your computers to our consoles. The OfficeScan client is in no way a "back-door" or any other security risk to your computers.

For a copy of our Privacy Policy, please visit the privacy section on our web site.

Our Security Center web portal allows you to view virus, spyware and update details about your protected computers using the reporting hierarchy of your choice.

Email alerts ensure that no virus detections go unnoticed and unactioned!

All configuration changes are made centrally without needing to visit the client computers.



The OfficeScan icon.

A global symbol of trusted antivirus protection.

THE SECURITY CENTER

With our unique Security Center web portal, you can monitor virus, spyware and update statistics covering all your protected computers from a single point. Monitor your virus and spyware logs. TRV Security constantly monitor to alert you of any serious problems on your computers. All the advantages of a centralized corporate antivirus system with absolutely no in-house management infrastructure of technical knowledge!

Date	Computer	Domain	Logon	Virus	Action	File
9/11/2007 3:2...	BIGBOSS	Test users...	Timmy	Eicar test file	Virus deleted	C:\Documents...
9/12/2007 21:...	BIGBOSS	Test users...	Timmy	Eicar test file	Virus deleted	C:\Documents...
9/15/2007 19:...	BIGBOSS	Test users...	Timmy	Eicar test file	Virus deleted	C:\Documents...
9/3/2007 6:35...	BIGBOSS	Test users...	Timmy	Eicar test file	Virus deleted	C:\Documents...
9/5/2007 17:4...	USER-F6JEOPT...	Test users...	user	WORM MYTO...	Virus deleted	C:\WINDOWS\...
9/2/2007 13:0...	BRUSSELS	Test users...	Administ...	BKDR_PEEPVI...	Virus cleaned	Scanned by DCS
8/29/2007 21:...	BLONDEEL-KIND	Test users...	Maité	Possible Vund...	No action	C:\WINDOWS\...
8/29/2007 21:...	BLONDEEL-KIND	Test users...	Maité	Possible Vund...	No action	C:\WINDOWS\...
8/29/2007 22:...	BLONDEEL-KIND	Test users...	Maité	Possible Vund...	No action	C:\WINDOWS\...
8/29/2007 23:...	BLONDEEL-KIND	Test users...	Maité	Possible Vund...	No action	C:\WINDOWS\...
8/30/2007 0:0...	BLONDEEL-KIND	Test users...	Maité	Possible Vund...	No action	C:\WINDOWS\...
8/30/2007 0:2...	BLONDEEL-KIND	Test users...	Maité	Possible Vund...	No action	C:\WINDOWS\...
8/30/2007 0:4...	BLONDEEL-KIND	Test users...	Maité	Possible Vund...	No action	C:\WINDOWS\...
8/30/2007 0:4...	BLONDEEL-KIND	Test users...	Maité	Possible Vund...	No action	C:\WINDOWS\...

Above: An example Security Center virus log report

Domain	Computer ...	Platform	Monthly Vir...	Monthly Sp...	Program ...	Antivirus Pattern
Test ...	USER-F6JEOPT...	WinXP 5.1.2...	135	0	8.0000	4.747.00
Test ...	BLONDEEL-KIND	WinXP 5.1.2...	15	0	8.0000	4.747.00
Test ...	ACER-5ED4EA2...	WinXP 5.1.2...	0	0	8.0000	4.747.00
Test ...	ATHLONX2	WinXP 5.1.2...	0	0	8.0000	4.747.00
Test ...	BALESTRIERE	WinXP 5.1.2...	0	0	8.0000	4.747.00
Test ...	CHRIS	WinXP 5.1.2...	0	0	8.0000	4.747.00
Test ...	CHRISPC	WinXP 5.1.2...	0	0	8.0000	4.747.00
Test ...	ERNST-PC	WinXP 5.1.2...	0	0	8.0000	4.747.00
Test ...	HK_LAPTOP	WinXP 5.1.2...	0	0	8.0000	4.747.00
Test ...	HUBPC	WinXP 5.1.2...	0	0	8.0000	4.747.00
Test ...	JONATHANPC2	WinXP 5.1.2...	0	1	8.0000	4.747.00
Test ...	MAMANCHRIS	WinXP 5.1.2...	0	0	8.0000	4.747.00
Test ...	PARENTSNONO	WinXP 5.1.2...	0	0	8.0000	4.747.00
Test ...	PCMATETVIVI	WinXP 5.1.2...	0	0	8.0000	4.747.00

Above: An example Security Center computer / update report

Monitor & protect all your computers from a single web portal

INSTALLATION REQUIREMENTS

Trend Micro OfficeScan Corporate Edition client software can be installed on computers running the following Microsoft operating systems:

- Windows 2000 with Service Pack 3 or 4
- Cluster Server 2000
- Windows XP, 32 or 64-Bit Edition with or without Service Pack 1 or 2
- Windows 2003, 32 or 64-Bit Edition with or without Service Pack 1 or 2
- Windows 2003, R2 32 or 64-Bit Edition with or without Service Pack 1 or 2
- Windows Storage Server 2003, 32 or 64-Bit Edition
- Cluster Server 2003
- Windows Vista Business, Enterprise & Ultimate 32 or 64-Bit Editions

For a **32-Bit environment**, the minimum hardware requirements are as follows:

- 300 MHz Processor
- 256 MB RAM
- 200 MB of available disk space

For a **64-Bit environment**, the minimum hardware requirements are as follows:

- 800 MHz Processor (EM64T also supported)
- 1 GB RAM
- 200 MB of available disk space

INSTALLATION METHODS

We can provide different installation files to facilitate your preferred installation methods:

- Standard EXE installation file
- MSI installation file for silent installation via Active Directory
- Either of the above with the ability to remove competitor products automatically. This can significantly speed-up your deployment!

Whatever installation method is best for you, our Helpdesk is always there to help and advise.

The installation file is fully preconfigured for optimal scanning while maintaining optimal system performance.

Simply install
the client
software and
forget it!

As standard, our TRVProtect customers receive the following protection and service levels:

- All the functionality of Trend Micro OfficeScan Corporate Edition including:
 - ⇒ Full antivirus and anti spyware scanning and cleaning
 - ⇒ Web Reputation protection to block malicious web sites and other web threats
 - ⇒ Outbreak Prevention (OPP) to protect against new viruses and worms
 - ⇒ Personal Firewall and Intrusion Detection (IDS)
 - ⇒ Rootkit protection to prevent viruses 'hiding' in your computers
 - ⇒ Damage Cleanup Services (DCS) to repair damage caused by viruses and Trojans
- Automatic updates every 30 minutes
- Same-day free and unlimited Helpdesk support via telephone, email, online chat via our web site or via MSN / Yahoo Messenger
- Emergency 24 hour support
- Real-time email alerts for all virus & spyware detections
- Access to the Security Center web portal
- Customized firewall profiles
- "Client Lockdown" to prevent unauthorized end-user changes

GETTING STARTED

We provide managed antivirus services for a multitude of businesses, organizations and religious institutions across the world. Simply sign-up on our web site now to set up your own free in-house pilot with full Security Center access.

Our Helpdesk will be happy to assist you through the whole process. You are then ready to install on all your Windows-based computers wherever you are in the world. Simply pay for the number of protected computers!

For administrative and pricing details, please register on our web site or send us an Email and we will contact you within 24 hours.

WWW.TRVPROTECT.COM

TRV Security sprl
Rue du Lac 37
BE 1000 Brussels

Phone: +32-2-6465308
Fax: +32-2-6465395
E-mail: CustomerSupport@TRVSecurity.com

Sign-up for a FREE 30-day Trial

www.TRVProtect.com